We are all online: Internet in the times of Corona



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Lots of data. lots of data crunchers



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DE CIX

DE-CIX at a glance

Easy Interconnection. Anywhere!



The world's largest neutral interconnection ecosystem

New York

Dallas

Hamburg Berlin Ruhr region Dusseldorf O Frankfurt Madrid Lisbon Marseille O Palermo Athens

Dubai O

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Mumbai O Kolkata Chennai

Kuala Lumpur Johor Bahru

Singapore

Tbps

500+ 66+ 2,200+ Xs Countries ASNs Peak Traffic Access 11 R Points Interconnected **Connected networks** Connected NYC, LIS, MAD, MRS, DXB, FRA, DUS, HAM, MUC, IST, Capacity PMO DECIX

Topic of today: Internet in times of Corona



Where networks meet

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A very special moment



Our *physical lives* almost on pause globally.

All our fundamentals are affected (health, education, transport, logistic chain...)

Most activities fully transferred or complemented by the *digital sphere* to ensure continuity of the institutional, private & business life, and contribute to the resolution of the crisis

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Traffic patterns @ DE-CIX – General hits & shifts

Stable distribution of traffic/applications (e.g. video, CDN content, web)

Diurnal cycles, morning & night low

Since the crisis

+10-50% average increase traffic in days

New peaks correlate with lockdowns (exact dates varying by region)

Extreme rise of some applications (e.g. collaborative tools, gaming, video)

Significantly **more** traffic during the days, **higher** amplitudes, and **higher** peaks

Same outcome at all DE-CIX hubs Different boosters of traffic Similar explanatory factors

Traffic changes: January 2019 to June 2020



as relaxations started in mid April.

Changes in workday vs. weekend patterns as seen at ISP



Regular Workday pattern with strong increase in evening hours

Changes in workday vs. weekend patterns as seen at ISP



Regular Workday vs Weekend pattern - more traffic during daytime on Weekend

Changes in workday vs. weekend patterns as seen at ISP



The "Covid" effect – workday pattern looks more like weekend

Traffic patterns @ DE-CIX – example: DE-CIX Frankfurt

Collaborative working by volume

Traffic by volume



Traffic increase of 10%



- 100% increase in traffic
- More traffic during the week



a Gaming provider <u>by volume</u> (...

group of younger people: every day is weekend!

Traffic patterns @ DE-CIX – example: DE-CIX Madrid

Total by users



No. of users (unique IPs)
About 20% increase



- Collaborative tools
 (e.g. Skype, Webex, Zoom, Teams...)
- No. of users grew by factor of 5



- Video-on-demand services
- No. of users doubled
- Hard to observe weekly patterns anymore

Possible impacts on the Internet infrastructure

In the short term	In the mid to long term	
Internet backbone can absorb fast-growing demand	Incremental capacity deployed over a few weeks is used by newly initiated projects	
Application / use case specific traffic patterns with "extreme" peaks	Shift in traffic patterns in the Internet, extreme situation a glimpse into the future (?)	
No strict differentiation between business and residential usage and networks – uncommon traffic relations	Internet architecture must support certain quality guarantees – multi-services interconnection (e.g. Cloud)	
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The strategic shift ahead we are already anticipating

Traditional traffic going to cloud



No quality guarantee across the Internet

No unified access to cloud services

Where networks meet

The strategic shift ahead we are already anticipating



Where networks meet

Getting prepared for after the crisis

CIX

DE-CIX Business Continuity – Infrastructure

- Ensuring full security, stability and scalability:
 - ISO Certified 27001
 - Business Continuity Plan regularly updated & adapted to the situation
 - → 25 years of experience makes a difference now!
 - DE-CIX platform limitlessly scalable
 - Average global usage of existing capacity:



DE-CIX Business Continuity – Partners & Institutions

- In permanent contact with partners
 - DC partners to access sites
 - Carrier partners to ensure connectivity
 - Hardware vendors to secure timely delivery & stocks
- DE-CIX treated as critical infrastructure worldwide
 - In contact with different local authorities
 - Empowerment by local authorities to guarantee access to our infrastructure

Elements of a New Deal for the interconnection industry

Awareness & acceptance	Everywhere, everybody, everything	Easy
 Across entire society: institutions, citizens, enterprises 	Global & interconnected (worldwide ecosystem)	Automation complementing people (API, robot, SDN etc.)
• From explaining to doing (acceleration of project implementations)	Closer to the edge	• Sharing (knowledge, open source etc.)
Digital on top of physical	More cloud & content applications	Self-service (portal)
(not instead of)	 Interconnection solutions for closed user groups / enterprises 	 Super-flexible. Multi-: services (off-the-shelves, customized) scales (capacity, SME to corporate) providers (neutrality) channels (in-/direct, self-service)

A very special heritage for all providers of digital infrastructure

- The Internet is needed everywhere, for everybody and everything. Thus, *interconnection infrastructure has to be global, neutral & universal.*
- Interconnection anytime, anywhere, anyhow implies making it easy. More automation, self-service, openness & neutrality, flexibility (capacity, partners, one-stop-shop of services).
- Higher awareness & unquestionable importance of interconnection infrastructures amongst citizens, governments and enterprises.
- Enterprises & institutions will accelerate their digital transformation: more cloud, more closed user groups e.g. health, education.

Thank you & stay healthy!



Where networks meet

Traffic changes: January 2019 to June 2020

